HARSHIYA RAHEEL

QA ANALYST

OBJECTIVE

Dynamic QA Analyst with 6 years of experience and proven record of accomplishment at the FinTech Department, Govt of Andhra Pradesh, specializing in product strategy, stakeholder coordination, Quality analyst and technology-driven supply chain improvements. Proven ability to work with scientists, startups, and business stakeholders to design and enable traceability, quality improvement with SDLC and STLC processes. Exposure to blockchain-based traceability platforms, agriproduct lifecycle management, and data-driven decision making.

EXPERIENCE

QA ANALYST, GOVT OF ANDHRA PRADESH

Oct 2019 - Current

- Collaborated with cross-functional teams to enhance product knowledge and provide Quality assurance support.
- Analyze customer feedback to find product improvements and enhancements.
- Conducted market research to assess competitive landscape and inform product strategy.
- Performed functional, regression, integration, and system testing on new product features and specifications.
- Conduct performance testing with JMeter for durable and endurance testing.
- Conduct cross browser testing to ensure cross browser consistent UI/UX.
- Facilitated product demonstrations to educate clients on features and benefits.
- Streamlined communication between functional, business, and development teams for alignment.
- Provided technical support to clients, resolving issues efficiently and effectively.
- Coordinated product launches, ensuring all stakeholders were informed and prepared.
- Collaborated with engineering teams to troubleshoot product issues.
- Organized promotional events such as trade shows and seminars to highlight products.
- Implemented quality control measures to uphold product standards and compliance.

CONTACT

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ABOUT ME

I am passionate about designing and testing solutions that offer great customer experiences and engage users.

EDUCATION

DR. YSR HORTICULTURE UNIVERSITY, 2016

BSC, Horticulture – 7.4 CGPA

BOARD OF INTERMEDIATE, 2011

M.P.C - 8.1 CGPA

SSC, 2009

7.4 CGPA

SKILLS

Manual Testing

API Testing

Web Testing

Atlassian Jira

GitLab

Apache Jmeter

HTML/CSS

Regression, Smoke, Functional

Agile, Scrum

Business Analysis
Product Roadmap

BUSINESS ANALYST, GOVT OF ANDHRA PRADESH

Dec 2017 - Oct 2019

- Analyze market trends to find new product opportunities.
- Coordinated user testing sessions to gather customer feedback.
- Managed product lifecycle from concept through launch and iteration.
- Developed and supported product roadmaps aligned with company goals.
- Facilitated stakeholder meetings to ensure alignment on project goals.
- Developed product roadmaps to help guide the development of new products.
- Worked with engineers to improve user experience and confirm builds meet user specifications.
- Found product gaps and generate innovative ideas to expand market share, improve customer experience, and drive growth.

INDUSTRY EXPOSURE

- Agri-Tech Startups

- Supply chain and Logistics

- Blockchain & Emerging Technologies

- Product innovation & Partnerships

- Policy Making

ACCOMPLISHMENTS

- Enabled technology driven traceability solutions for Agri-Tech Startups, improving ecosystem confidence and supply chain transparency

- Successfully collaborated with scientists, Agri domain experts to embed scientific parameters into the product solution
- Supported startups and partnership launches in scaling Agri products using digital and blockchain platforms
- Improved stakeholder coordination efficiency, reducing turnaround time for product and shipment related decisions