

Background Verification Form

Company name: Capitol QA Services Pvt Ltd

Purpose of Application: NORMAL BGV(EMPLOYMENT)

Applicant's CV

KRITHIKA R

Rajajinagar, Bangalore | +91 8296443124 | krithiraj02@gmail.com

LinkedIn: <https://linkedin.com/in/krithi-latha-721034246>

PROFESSIONAL SUMMARY

- Certified QA Engineer (Manual & Automation Testing) with 2+ years of experience in software testing, API testing, and API testing. Skilled in Cypress, JavaScripD, Selenium, Applitum, and API testing.
- Proficient in Agile Scrum, SDLC, SDLC, Agile Scrum, and defect management.
- Experienced in cross-browser testing, and UAT testing. Experienced in building automation frameworks using Selenium, Cypress, and Jest.
- Proficient in identifying and resolving bugs, and collaborating with DevOps for CI/CD pipeline integration.
- Skilled in cloud-based testing, and AI QA workflows for mobile automation (Android/iOS), cloud-based testing, and AI QA workflows.
- Proficient in delivering high-quality software with a focus on performance, reliability, and compliance.

PROFESSIONAL EXPERIENCE

QA Engineer | Datman | Bangalore | Aug 2022 – Present

Domain: Fintech | Payment Processing

- Validated RESTful APIs using Postman; automated refund scenarios across multi-currency and multi-region environments.
- Developed and deployed custom automation frameworks in Java + TestNG for Android, iOS, and Web applications.
- Automated critical payment gateway workflows for 7+ countries (UK, USA, Australia, New Zealand) using Selenium and Cypress.
- Implemented CI/CD pipeline integration across multiple devices; reducing execution time by 30%.
- Identified and resolved critical bugs, and collaborated with DevOps for Kubernetes for production deployments.
- Developed mobile apps using Applitum, Espresso, and XCUITest; web apps using Selenium, Cypress, and Jest.
- Conducted UAT, reports using Extent Reports and Allure Reports.
- Collaborated with development and QA teams to identify and resolve production issues.
- Contributed to team efforts towards timely delivery and quality contributions.

ROLES AND RESPONSIBILITIES

Test Planning & Monitoring

- Analyzed and documented comprehensive test plans, test strategies, and test scenarios based on requirements and user stories.
- Designed and implemented test cases, test data, entry/exit criteria, and risk areas for payment gateway applications.
- Actively monitored application health, transaction failures, and system behavior using AWS CloudWatch and Datadog.
- Analyzed operational metrics and payment trends using Grafana and AWS Quick sight for production issues.
- Collaborated with development and QA teams to identify anomalies, performance issues, and production bugs.

Manual Testing & API Validation

- Designed and executed manual test cases and test scenarios for payment gateway API, including integration, functional, and regression testing.
- Validated API response payloads, headers, HTTP status codes, and error messages.
- Performed cross-browser testing, boundary value testing, and edge-case validation for failed and successful transactions.
- Validated transaction data using SQL to ensure data accuracy across payment and refund flows.
- Conducted regression testing after releases to ensure no impact on existing gateway functionality.
- Supported UAT and production validation by analyzing logs and transaction behavior using AWS CloudWatch.

PROJECTS

- Designed and implemented a comprehensive test strategy for a new web app (PWA), knowledge, chatbot, and mobile app.
- Conducted performance testing, NLP fine-tuning, regression testing, and knowledge accuracy testing.
- Implemented multi-device testing, dynamic keyword search validation, and responsiveness testing.

Govt ID #1

आयकर विभाग
INCOME TAX DEPARTMENT

भारत सरकार
GOVT. OF INDIA

स्थायी लेखा संख्या कार्ड
Permanent Account Number Card
LAJPK6146B

नाम/ Name
KRITHIKA R

पिता का नाम/ Father's Name
RAJENDRAN

जन्म की तारीख/
Date of Birth
01/07/2000

हस्ताक्षर/ Signature
Krithika R

05092021



Personal Information

Full Name	Krithika R
Former Name / Maiden Name	N/A
Mobile Number	8296443124
Father's Name	Rajendran V
Spouse's Name	N/A
Date of Birth	01-07-2000
Age	25 years 9 months
Gender	female
Alternative Mobile Number	8296443124
Aadhar Card Number	101607019994
Aadhar Card Number	N/A
Pan Card Number	LAJPK6146B
Nationality	Indian
Marital Status	Single

Permanent Address

House no	105
Street	4th cross saibabanagar
District	N/A
City	bengaluru
State	KA
Pincode	560021

Current Address

House no	105
Street	4th cross saibabanagar
District	N/A
City	bengaluru
State	KA
Pincode	560021

LATEST EMPLOYMENT 1

I am a Fresher and do not have any prior employment experience	0
Name of the Employer:	HireEasy (Datman)
Job Location:	Bellandur
Employee ID:	HCL116
Designation:	Senior QA ENGINEER
UAN Number:	101607019994
From Date:	22-08-2022
To Date:	16-04-2026
Name of the Reporting Manager:	Prashanth Kumar
Manager's Contact No:	9980668008
Manager's Contact Email:	
Reasons for leaving:	Career Growth
HR Name:	Madhuri
HR Contact No:	9148037676
HR Email ID:	madhuri@datman.je
Last Salary Drawn:	43000
Position Type:	permanent
Current Status:	currently_working
Agency Name (if third party):	
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	1
I am a Fresher and do not have any prior employment experience	0
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Designation:	Senior QA ENGINEER
UAN Number:	101607019994
From Date:	22-08-2022
To Date:	16-04-2026
Name of the Reporting Manager:	Prashanth Kumar

LATEST EMPLOYMENT 1

Manager's Contact No:	9980668008
Manager's Contact Email:	
Reasons for leaving:	Career Growth
HR Name:	Madhuri
HR Contact No:	9148037676
HR Email ID:	madhuri@datman.je
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Agency Name (if third party):	
Agency Details:	
Resignation Acceptance	1
Relieving Letter	
Latest 3 months pay slip	1

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GRADUATION

I haven't done my Graduation	
College Name:	SJR college for women
College Location:	Bengaluru
University Name:	Bangalore central university
Major / Specialisation	Finance and Banking
Course / Qualification:	B.com
Part Time/ Full Time:	full_time
Roll Number / Register Number:	C1841849
From:	22-07-2018
To:	02-07-2021
Marksheet	1
Provisional Certificate / Diploma / Other Certificates	
Degree Certificate	1
I haven't done my Graduation	
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Declaration & Authorization

I hereby authorize GoldQuest Global HR Services Pvt Ltd and its representative to verify information provided in my application for employment and this employee background verification form, and to conduct enquiries as may be necessary, at the company's discretion. I authorize all persons who may have information relevant to this enquiry to disclose it to GoldQuest Global HR Services Pvt Ltd or its representative. I release all persons from liability on account of such disclosure.

I confirm that the above information is correct to the best of my knowledge. I agree that in the event of my obtaining employment, my probationary appointment, confirmation as well as continued employment in the services of the company are subject to clearance of medical test and background verification check done by the company.

Krithika R		17-04-2026
Full name of the candidate	Signature	Date of form filled

Documents (Mandatory)

Education	Employment	Government ID / Address Proof
Photocopy of degree certificate and final mark sheet of all examinations.	Photocopy of relieving / experience letter for each employer mentioned in the form.	Aadhaar Card / Bank Passbook / Passport Copy / Driving License / Voter ID.

NOTE: If you experience any issues or difficulties with submitting the form, please take screenshots of all pages, including attachments and error messages, and email them to onboarding@goldquestglobal.in. Additionally, you can reach out to us at onboarding@goldquestglobal.in.