



NAGIRI UPENDRA

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Experience Summary

I am a competent IT professional with **2.4 years** of experience in Identity and Access Management which includes Incident Management, Service Request Management and Knowledge Management.

Physical Electronics product experience: - Access control system, (print electronics and Solus and HID CCTV (VIVOTEK/Pleco/Panasonic/, Axis) Boom-barrier (Magnetic, Facca) Turnstile (Sivananda magnetic, PIDS (Gallagher) ACS Application (Wipro Internal PIAM) Radio Sets(Motorola) HHMD(Garret)DFMD(Garret)X-ray baggage scanners (Smith detection and Rapiscan scanners)

Experience: -

Project Engineer

Velan IT Solutions PVT LTD (April 2025 – Present)

- Managed user accounts, ensuring security and compliance.
- Provided advanced technical support and trained new employees.
- Ensured SOX compliance and resolved incidents within SLA.
- Supported operations during emergencies and collaborated with various teams.
- Proficient in Active Directory, SailPoint, and Exchange Admin Centre.

Service Engineer,

Print Electronics Pvt. Ltd (Wipro Client) (October 2022 – April 2025)

- Processed user access requests and provided technical support.
- Trained new hires and supported operations during emergencies.
- Coordinated between teams and resolved incidents within SLA.
- Installed biometric systems and configured access control systems.
- Proficient in Active Directory, SailPoint, and Exchange Admin Centre.

Educational Qualification

- **UG (ECE)** completed in April 2020 in Sri Venkateswara College of Engineering & Technology affiliated to JNTU, Kakinada

Strengths

- Optimistic approach
- Team player and adaptive to any environment
- Keen observer and quick learner

Personal details

- **DOB:** 02/11/1996
- **Father Name:** - Nagiri Uma Maheswara Rao
- **Mother Name:** - Nagiri Parvathi
- **Address:** - Susaram village, Priyagraharam Post, Polaki Mandlam, Srikakulam district, Andhra Pradesh State, 532430.
- **Languages Known:** Telugu, English, & Hindi

Declaration

I hereby declare that statements made are true and correct to the best of my Knowledge and Belief. I am eagerly waiting to join and serve your concern to the best of my level and intelligence.

(Nagiri Upendra)