

## **CURRICULUM VITAE**

**P. Ramesh Cell: 8074111034/9160972755**

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### **CAREER OBJECTIVE**

To continuously enhance my knowledge, skills, and experience by getting involved in challenging work environment and utilize them for professional and organizational growth to the best of my ability.

### **EXPERIENCE IN IT (14 YEARS OF TOTAL EXPERIENCE)**

#### **iVIS International Pvt. Ltd - Field Operations Manager**

**Nov-2024 to 31-May-25.**

- Currently (Since Nov-2024) working as a Field Manager in iVIS E-Surveillance, Raidurg, Hyderabad.

#### **❖ Roles & Responsibilities**

- Overseeing field operations: Supervising and managing the activities of field personnel to ensure smooth execution of surveillance installations and maintenance tasks.
- Team management: Leading and motivating field teams to achieve operational targets and maintain high standards of performance.
- Training and development: Providing training and guidance to field staff on installation techniques, safety protocols, and best practices in E-surveillance operations.
- Resource management: Efficiently allocating resources such as manpower, equipment and materials to meet project requirements and deadlines.
- Quality control: Conducting regular inspections and quality checks on installations to ensure adherence to technical standards and customer requirements.
- Client communication: Serving as a primary point of contact for clients regarding field operations, addressing their inquiries, and providing regular updates on project progress. Compliance and safety: Ensuring compliance with regulatory requirements, industry standards, and safety protocols during field operations to minimize risks and liabilities. Performance evaluation: Monitoring and evaluating the performance of field staff, identifying areas for improvement, and implementing corrective measures as needed. Reporting and documentation: Maintaining accurate records of field activities, including installation reports, work order incident documentation, for reporting and analysis purposes.
- Problem-solving: Identifying and resolving operational challenges and technical issues that may arise during field operations to ensure timely completion of projects.

#### **Wipro Limited -Project Operations Manager (Wipro-Core & Non-Core roll). Sep-2021 to Nov-2024 (Wipro Core -working as an Ops Manager-Sep-21 to Apr-24 & Non-core (Velan IT)-Apr-24 to Nov-24)**

- Working in a customer roll for Wipro -GSG & Spider net Accounts.
- Responsible for the People Management -Hiring, on boarding, Assignments & Leading.
- Maintaining the engineers Service Now ticketing SLA without violations.
- Saving cost to organization through technical vetting of Vendor BOQ's and taking forward with PR, PO & Invoicing process.
- Maintaining Global Wipro Physical security electronic devices up and running health status report.
- Appearing client meetings & daily project execution reviews with OEM's.
- Ensuring all the BAU activities, MIS reports (Daily/Weekly/Monthly) & Project slide PPT presentation.
- Leading Offshore & Onsite location teams -planning and execution of the project

work assignments.

- Managing resource transactions through Wipro one tool for allocation, movements, extensions, shrinking & managing tagging for 40 partners, 10 Core resources, 2 resource at onsite.
- Ensuring on time approvals of attendance, resignations, and reimbursement of the contract resources.
- Managing attritions, raising indents for backfilling resources & taking care of L2 technical round of interviews.
- Client requirements, management, migration of project risk, providing technical support, troubleshooting, and resolving physical electronic security devices which may include training and directing team on the use of various equipment/services.
- Aligning Vendor QBR's/ weekly reviews to establish the services & projects delivery on time.
- Conducting PPM and APM activities periodically with the coordination of Vendors.
- Prepare documentation, bill of quantities (BOQ) validations and specifications covering.

- Responsible for project coordination as a point of contact between clients, contractors, subcontractors, field engineers, IT engineers and design engineers.
- **Physical Access Control solutions:** Manages team responsible for hardware installation, configuration, and integrations with PIAM application.
- **CCTV- Surveillance- Projects & Services:** Coordinating the team for Installations, configurations, commissioning of surveillance system with Milestone application server.
- **FAS -Integrations:** Coordinating the team for fire alarm system integrations.
- **IT infrastructure support:** Site supervision of projects and services, including scheduling, planning, commissioning & Cloud infra-IP migration support.

**Honeywell Automation India. Ltd through Belfast India Pvt Ltd & Prestige Services.**

**Sr. Service Engineer -Working at Client sites: Novartis India Ltd, Dr. Reddy's laboratories & RGI- Airport Hyderabad.**

**Mar-2019 to Sep-2021**

- Services, Maintenance & Projects of Access Control EBI Server integrations with Tema, IQ, Pro watch & Winpak-Pro3000, controllers. (Bio-metric Access, Turnstiles, Tripods, Boom Barriers along with RFID Readers, Flap Barriers, UVSS, Veg Barriers, Bollards, etc.).
- Services, Maintenance & Projects of Fire Alarm and PA systems
- Services, Maintenance & Projects of CCTV- Surveillance system.
- Services, Maintenance & Projects of HVAC (BMS-DDC Controllers integrations).
- Working knowledge of BMS & IBMS all equipment installation & Commissioning.
- Handling CAMC & Non CAMC site renewals.
- Handling Site surveys, BOQ validation, PR's & PO's and Material delivery at Site, Project execution, Installations, configuration & Commissioning.
- Ensuring the Ticketing SLA without any attritions.

**iVIS International Pvt Ltd**

**Project TL**

**June-2018 to Mar-2019**

- Taking care of CCTV Surveillance & alerts monitoring for Banking ATM sites (SBI, AB, CBI, BOB, IDFC) throughout India.
- Device health checks & communication with central command Centre servers and as well as network reachability.
- Coordinating with Field Engineers for CCTV project works / installations / Maintenance.
- Ensuring the ticketing SLA without any attritions.
- Taking care for indent creation, recruitment of resources, first level interviews and on boarding process.
- Following up for spares delivery and service delivery with the respective teams.
- Appearing client meetings, QBR's & Daily project execution reviews.

**Wipro Limited.**

**Sr. Administrator**

**Feb-2016 to May-2018**

- Responsible for the People Management -Hiring, on boarding, Assignments & Leading.
- BOQ validation, PR, PO & Invoicing process.

- Appearing Customer meetings, Vendor QBR's & Daily project execution reviews.
- Client requirements, management, migration of project risk, provide technical support, troubleshooting and resolving physical electronic security devices.
- Responsible for project coordination as a point of contact between clients, contractors, subcontractors, field engineers, IT engineers and design engineers.
- **Physical Access Control solutions:** Manages team responsible for hardware installation, configuration, and integrations with PIAM application.
- **CCTV- Surveillance- Projects & Services:** Coordinating the team for Installations, configurations, commissioning of surveillance system with Milestone application server.
- **FAS -Integrations:** Coordinating the team for fire alarm system integrations.
- **IT infrastructure support:** Site supervision of projects and services, including scheduling, planning, and commissioning.
- Working on smart card ACS device communication with PIAM DB & network reachability.

**Wipro Limited. Through Qness Corp Limited.**

**Desktop Support Engineer**

**June-2014 to Feb-2016**

- Resolving user requests and issues raised through IMG helpline.
- Working on Access control system, which is installed by PRINT Electronics & SOLUS
- Examining ACS device communication with PIAM DB & network reachability.
- Troubleshooting Biometric devices, Smart card readers, Attendance readers, ACS controllers, EML, EDR devices, turnstiles, Boom barriers, PIDS controllers, CCTV IP & Analog based cameras.
- Working on network Switch installation and LAN connectivity.
- Working on ISCII server installation & configuration.

**Cognizant Technology Solutions (I) Pvt Ltd. Through Honeywell Automation I. Ltd Sub contract Randstad India Ltd.**

**BMS Executive**

**July-2011 to June-2014**

- Operations and Maintenance of Access systems (Make: Honeywell and Schneider Electric).
- Generating and monitoring all access control transactional reports (based on client requirement).
- Operations and Maintenance of All Fire control & PA systems (Make: Schneider Electric & Honeywell).
- Operations and Maintenance of all CCTV surveillance systems.
- Operations and Maintenance of all HVAC (Heat ventilation and Air Condition- BMS EBI System -Honeywell).

## ACADEMIC QUALIFICATION

- **Diploma in Electronics & Communication Engineering (E.C.E)** in Andhra Polytechnic college at (Kakinada) S.B.T.E.T, of Hyderabad 2008-2010 Education with an aggregate of 62.05%.
- **Intermediate in –IVC Course of – Electronics Engineering Technician (E.E.T)** Group with Bridge Course in Inter mediate board of Hyderabad 2006 -2008 Education with an aggregate of 83.06%.
- **S.S.C** in State Secondary Board 2005-2006 Education with an aggregate of 63.06%.

### TECHNICAL SKILLS

**Advanced:** CCTV System Design/Integration, ACCESS CONTROL SYSTEM, FAS, PA, PIDS, HVAC, PMS, UVSS.

**Intermediate:** Network Switch installation & Configuration, Back Up and Restoring Data, OS & IP configurations.

**Operating Systems & Applications:** MS Office, all windows desktop & Server operating systems, PIAM, Milestone, EBI & SQL.

### ACHIEVEMENTS

- Got a reward for Optimization of cost in BOQ from OEM & Project management- **Zenith Best Delivery Individual & Team awards in October 2022** at Wipro Ltd.
- **Generative AI certification** done (Internal Wipro).

### PERSONAL PROFILE

Name : PAILA RAMESH

Father's Name : P Adinarayana

Date of Birth : 20.07.1990

Marital Status : Married

Gender : Male

Nationality : Indian

Languages Known : English, Hindi & Telugu.

Permanent address : Urjam (Vill & Post), Polaki (MD), Srikakulam (Dist.)-532429.

### DECLARATION

I hereby declare that the particulars furnished are true, correct and complete to the best of my knowledge and belief, and I bear the responsibility for the correctness of the above-mentioned particulars.

Place: Hyderabad,

(PAILA RAMESH)

Date:

