

RAHUL BARMAN



+91 9064483142 Kolkata rahulbarman2022003@gmail.com

ABOUT ME

Results-driven Project Support Engineer with hands-on experience in ELV systems and IT infrastructure support. Skilled in CCTV surveillance, access control systems, and basic networking troubleshooting. Experienced in installation, configuration, and maintenance of security and ELV devices. Strong ability to resolve real-time technical issues and coordinate with vendors and internal teams. Knowledge of preventive maintenance (PPM) and ensuring system uptime and performance. Seeking growth in the ELV domain while contributing to efficient and reliable project execution.

EDUCATION

BRAINWARE UNIVERSITY
Diploma In CSE
2022 - 2025 | CGPA: 7.52

HIGHER SECONDARY
Nimtala Vidyaniketan
2020 | Percentage: 72.2%

SECONDARY
Nimtala Vidyaniketan
2018

SKILL

- Access Control Systems
- Physical security
- Strong observation Skills
- Vendor Management
- Client Handeling
- MS Office Proficiency
- Project end to end Execution

LANGUAGE

- ENGLISH
- HINDI
- BENGALI

WORK EXPERIENCE

Siemens - Site Engineer **2025' May - Now**

Key responsibilities:

- Monitoring and troubleshooting CCTV, ACS
- Handling incident escalation, reporting, and RCA
- Coordinating with OEM engineers and vendor support
- Access card management, flap & reader issue resolution
- Ensuring system uptime at a Siemens enterprise facility
- Shift-based operations with minimal supervision
- Serve as the single point of contact for all site-related issues

Teleperformance - Senior BMS Operator **2025' Jan - 2025' Apr**

- CCTV Surveillance Operation
- Access Control Systems
- Visitor & Vendor Management
- Emergency Alarm Response
- Client Audit Support & Compliance
- Fire Alarm & Safety Systems Operations
- Incident Reporting & Documentation
- Basic Troubleshooting
- MS Office, Report Generation

Teleperformance - BMS Operator **2024' Jan - 2024' Dec**

- CCTV Surveillance Operation
- Access Control Systems
- Visitor & Vendor Management
- Emergency Alarm Response
- Client Audit Support & Compliance
- Fire Alarm & Safety Systems Operations
- Incident Reporting & Documentation
- Basic Troubleshooting
- MS Office, Report Generation