

# SARATHY M

☎ 807-290-5849

✉ sarathy0534@gmail.com

in [linkedin.com/in/Sarathy\\_M](https://www.linkedin.com/in/Sarathy_M)



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## SKILLS

**Proficient** : Salesforce Admin, Apex Programming, Lightning Web Components (LWC), Triggers, JavaScript.  
**Familiar** : Salesforce Manual Testing, Test Case Design & Execution.  
**Others** : Scrum & Agile Methodology, Adobe Illustrator, GitHub, GitLab, Jira, MS SharePoint, MS Power Automate, MS Forms, MS List.

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## WORK EXPERIENCE

Software Developer (Salesforce), Clarium Tech Pvt Ltd.

Feb, 2023 - PRESENT

### Project Description:

Developed managed package project called Smart QC currently undergoing Salesforce security review. Optimized code efficiency, reducing processing time by 30-60% and cutting operational costs by 30% through improved query performance, bulk processing, and streamlined automation.

### Roles and Responsibilities :

- Developed and implemented a Banking project called **Smart QC**, using Salesforce Administration, **Apex**, and **LWC** to streamline business processes and enhance user experience.
  - **Team Leadership**: Led a team of 4 developers, driving development best practices, conducting code reviews, and mentoring team members.
  - Configured and customized Salesforce objects, fields, **Validation rules**, **Flows**, **Approval Processes** and **security settings** to meet business requirements.
  - Designed and developed **Lightning Web Components (LWC)** to create dynamic and interactive user interfaces for **Smart QC**, improving performance and usability.
  - Used **event bubbling** within **LWC** to ensure effective communication between **nested components**.
  - Utilized **SOQL** and **SOSL** efficiently, ensuring selective queries and avoiding governor limits in large data-volume scenarios.
  - Implemented Apex classes and **Triggers**, processes to automate **complex business logic** and ensure seamless data processing.
  - Performed functional testing of Salesforce applications, including testing of custom objects, fields, **validation rules**, and page layouts.
  - Developed **test classes with >90% coverage** for all Apex code and ensured assert-driven testing for business-critical logic.
  - Conducted **UAT support** and user training sessions to ensure smooth go-live and adoption of newly developed features.
  - Supported **deployment activities** between sandbox and **version control (Git)** for code tracking.
  - Created **custom report types**, dashboards, and filters to help end-users monitor quality control processes effectively.
  - Monitored and managed the Defect Lifecycle, ensuring timely defect identification, reporting, and resolution in **Agile** workflows.
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# Project Experience

## 1) Smart QC

March 2024 – Present

### Banking (Internal Project)

#### Key Responsibilities:

- Designed and developed custom **Lightning Web Components (LWC)** for key modules: Review Section, Review Step, Review Item, and Version.
- Implemented complex **Apex triggers**, classes, and reusable utility methods to handle automated record creation and updates.
- Configured **custom objects, validation rules, approval processes**, and **flows** to automate business operations.
- Ensured secure access using **role hierarchy, OWD**, and **apex-based sharing rules** for record-level access control.
- Led a team of 4 developers, conducted code reviews, and enforced best practices.

## 2) Flexi Check List

June 2024 – December 2024

### Banking (External Project)

#### Key Responsibilities:

- Developed custom **LWCs** for interactive checklists and real-time validation of document submission.
- Created dynamic form behavior using **record types** and **flows** based on loan type and approval stage. Implemented custom object relationships to link checklists with loan application records.
- Configured **page layouts, field-level security**, and **profiles** for multiple user roles like branch officers and managers.
- Enabled **field history tracking** and change logs for auditing and compliance reporting.

## 3) Quote Avera

March 2023 – May 2024

### Insurance (External Project)

#### Key Responsibilities:

- Built **LWC components** for quote creation, policy customization, and premium comparison.
- Developed **Apex triggers** and **helper classes** to manage complex business logic for quote processing.
- Used **custom metadata types, record types**, and **approval processes** to handle dynamic business workflows.
- Managed **profiles, permission sets**, and **sharing settings** to ensure appropriate data access.
- Participated in **UAT** and user training sessions to support smooth rollout and adoption.

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## EDUCATION

2014 - 2018

Bachelor of Engineering in Computer Science and Engineering  
SRI KRISHNA COLLEGE OF TECHNOLOGY, COIMBATORE

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## ADDITIONAL INFORMATION

- **Technical Skills** : Apex, Lightning Web Components (LWC), JavaScript, Salesforce Administration, Flows, Validation Rule, Version Control, Reporting and Dashboards.
- **Languages** : English, Tamil.
- **Certifications** : **Salesforce Certified Administrator**  
**Salesforce Certified Platform Developer I**  
**Salesforce Certified Agentforce Specialist.**  
**Salesforce Certified AI Associate**