

CHAITRA SALUNKE

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ABOUT

Cloud Engineer with 2.5 years of hands-on experience in Azure cloud infrastructure, support, and cost optimization. Skilled in troubleshooting complex issues across Virtual Machines, SQL Databases, Application Gateway, and networking components and cost efficiency.

EDUCATION

Reva University

B.Tech in Electronics And Communications Engineering - **CGPA - 8**

August 2020 – June 2023

Banaglore, India

TECHNICAL SKILLS

Tools: PowerShell, SQL, Putty, MobaXterm ,Azure Storage Explorer, Visual Studio Code, SSMS

Technologies: Microsoft Azure Services , Linux

Core Concepts: Linux, Computer Networks,Windows Server, IAM, Active Directory, MS Office Suite, Troubleshooting, Monitoring, Backup and Recovery, Microsoft Defender for Cloud , M365 , Microsoft Exchange

WORK EXPERIENCE

G7CR Technologies-A Noventiq Company

Cloud Engineer

May 2023 – Oct 2025

Bangalore, India

- **Delivered end-to-end Azure infrastructure support**, efficiently resolving incidents, service requests, and performance issues across production and DR environments.
- **Troubleshooted and optimized Azure resources** including SQL Databases, Virtual Machines, AVD, Application Gateway, and Load Balancer to ensure **99% uptime**.
- Managed Office 365 and Azure Storage accounts by administering user access, permissions, and configurations; **resolved mailbox issues, storage reservations, and backup configuration problems** to ensure seamless operations and data availability.
- **Monitored resource utilization** and implemented proactive measures to prevent outages and improve reliability.
- Enhanced security and operational reliability by conducting regular posture assessments using Microsoft Defender for Cloud, remediating vulnerabilities, and collaborating with cross-functional engineering teams to perform root cause analyses and apply long-term preventive actions, resulting in **zero major downtime incidents over 12 months**.
- Performed comprehensive cost analysis across multiple Azure subscriptions to identify underutilized resources, implement right-sizing initiatives, and automate monthly reporting through Azure Cost Management tools, resulting in a **15% reduction in operational expenses** and improved cost visibility.
- **Developed detailed documentation** and internal knowledge base articles to streamline troubleshooting and operational workflows.
- **Responsible for managing IaaS and PaaS resources**, including provisioning virtual machines, configuring cloud storage solutions, deploying managed databases, and setting up networking components such as virtual networks, subnets, and load balancers to support secure and scalable cloud infrastructure.

ACHIEVEMENTS

- Recognized by management for exceptional incident response and proactive collaboration that improved customer satisfaction and service quality.
- Trained and mentored junior support engineers on cloud troubleshooting, automation scripts, and best practices, enhancing overall team efficiency.