

KISON KUMAR

CONTACT



Bengaluru, IN 560037



+91 7735600546



kisonkumardevops234@gmail.com

WEBSITES, PORTFOLIOS, PROFILES

- [linkedin.com/in/kison-kumar-9aa25434b](https://www.linkedin.com/in/kison-kumar-9aa25434b)

SKILLS

- CI/CD Pipeline Build and Release
- Infrastructure as Code
- Containerization & Orchestration
- Cloud Support and incident management (P1, P2, P3)
- Cloud Networking & Virtualization
- Git Version Control & Agile Methodologies
- Azure Cloud Services
- Azure DevOps
- Azure App Services
- Azure Functions
- Azure Active Directory
- Virtual Networks
- NSGs
- Storage Accounts
- Load balancer
- Auto Scaling
- Terraform
- ARM Templates
- YAML
- Docker
- Kubernetes

Experienced Azure DevOps Support Engineer with 4 years in cloud infrastructure management, CI/CD pipeline automation, and cloud support. Specialized in Azure environments, handling P1, P2, P3 tickets, and providing L1/L2 support. Proficient in Terraform, Docker, Kubernetes, and Azure DevOps for continuous integration and deployment. Adept in troubleshooting, performance optimization, and incident management using ServiceNow.

WORK HISTORY

January 2022 - May 2025

Infrastructure Engineer (Azure Cloud) *Mphasis Limited*

- Building and supporting the build pipelines for the development teams, deployment and monitoring issues on the Azure DevOps deployments.
- Exposure of working on Azure pipeline setup activities like setting up build agent, deployment monitoring of Azure DevOps agents.
- Deployed React, Angular, .Net Web Portals to Azure Cloud App Services.
- Delivered comprehensive L1/L2 support for Azure cloud infrastructure, effectively managing and resolving P1, P2, and P3 incidents, ensuring adherence to Service Level Agreements (SLAs) and minimizing system downtime.
- Configured Build and Release Pipelines for all the applications.
- Created Azure resource groups and Virtual Machines.
- Executed Terraform scripts and ARM templates to provision and manage Azure cloud services.
- Configured key Azure services (Virtual Networks, Subnets, NSGs, Storage Accounts, Virtual Machines) to support scalable and secure cloud solutions.
- Deployed Docker containerization with a single-node Azure Kubernetes Service environment for application testing and development.
- Integrated code quality tools with deployment pipelines and implemented monitoring on Azure Cloud for enhanced troubleshooting.
- Managed the full lifecycle of incident and service requests through ServiceNow, ensuring prompt and accurate resolution in line with defined SLAs, and contributed to continuous improvement efforts in incident management processes.

January 2021 - January 2022

Wintel Administrator *Quanted Technologies*

- Coordinated IT infrastructure design with stakeholders and handled capacity planning, data backup, and disaster recovery for over 600 servers in both data center and AWS environments.
- Performed VMware administration including troubleshooting virtual machine issues, managing ESXi host upgrades, patching, and backup operations.
- Executed routine system maintenance tasks such as VM creation.

- VMware
- PowerShell
- Azure CLI
- Azure Devops
- Git
- Github
- Service Now
- SQL
- Cosmos DB
- Azure Cloud Monitoring
- Code Quality Analysis

CERTIFICATIONS

- Microsoft Certified: Azure Administrator Associate (AZ-104), Microsoft
- Microsoft Certified: Azure Fundamentals (AZ-900), Microsoft

PROJECT

React + .NET + SQL (Azure Deployment), Developed a front-end using React with a .NET back-end interfacing with an SQL database. Designed and managed the SQL database and deployed the solution using key Azure services. React + .NET Core + SQL (CI/CD & Azure AD Integration), Implemented Azure Active Directory authentication and established CI/CD pipelines in Azure DevOps. Integrated Docker build and push processes to Azure Container Registry and automated deployments to Azure Container Instances, with subsequent scaling via App Service. Angular + Node.js + Cosmos DB (Azure Services), Developed an Angular front-end with a Node.js back-end interfacing with Azure Cosmos DB (MongoDB mode). Created RESTful API endpoints and deployed the demonstrative solution using Azure services.

ADDITIONAL HIGHLIGHTS

Received Kudos Award for excellence in client support

February 2020 - July 2020

Relationship Manager *Hinduja Global Solutions*

- Resolved customer queries and tailored service requirements to enhance client satisfaction.
- Built and maintained strong client relationships by providing customized financial advice and serving as a communication liaison.
- Generated new business opportunities through networking, cold calling, and referrals while upholding ethical business practices.

EDUCATION

January 2019

PGDM

Institute of Management and Information Science, Bhubaneswar

January 2015

B.Tech. Mechanical Engineering

Orissa Engineering College